

ICE Voice for ICE Chat

Enhancing collaboration experience across financial markets*

Financial markets ecosystem is built around the quick and easy collaboration of market participants. Connectivity between humans and machines enables the flow of data, information and decision.

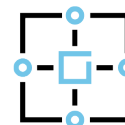
ICE Voice enhances the workflows by providing a cloud-based audio solution for market participants integrated directly with ICE Chat to provide a seamless communications platform for traders and other market participants.

Powered by IPC's network, the solution supports high-quality audio connectivity along with seamless integration into ICE Chat for creating records of communications, aiding in meeting record retention compliance requirements.



Always on, click to talk

Support always on, persistent open connections between configurable groups of users both internally and externally. Simply click to talk from any Chat tab. With Voice Blasts, you can shout down to groups of open connections simultaneously.



Integrated with ICE Chat

ICE Voice allows you to instantly call any ICE Chat contact who also has ICE Voice. Open calls from your chat tabs, chatrooms or contact list. No need to run a parallel network of contacts or cross reference IDs and names between separate chat and voice systems.



Scaling collaboration

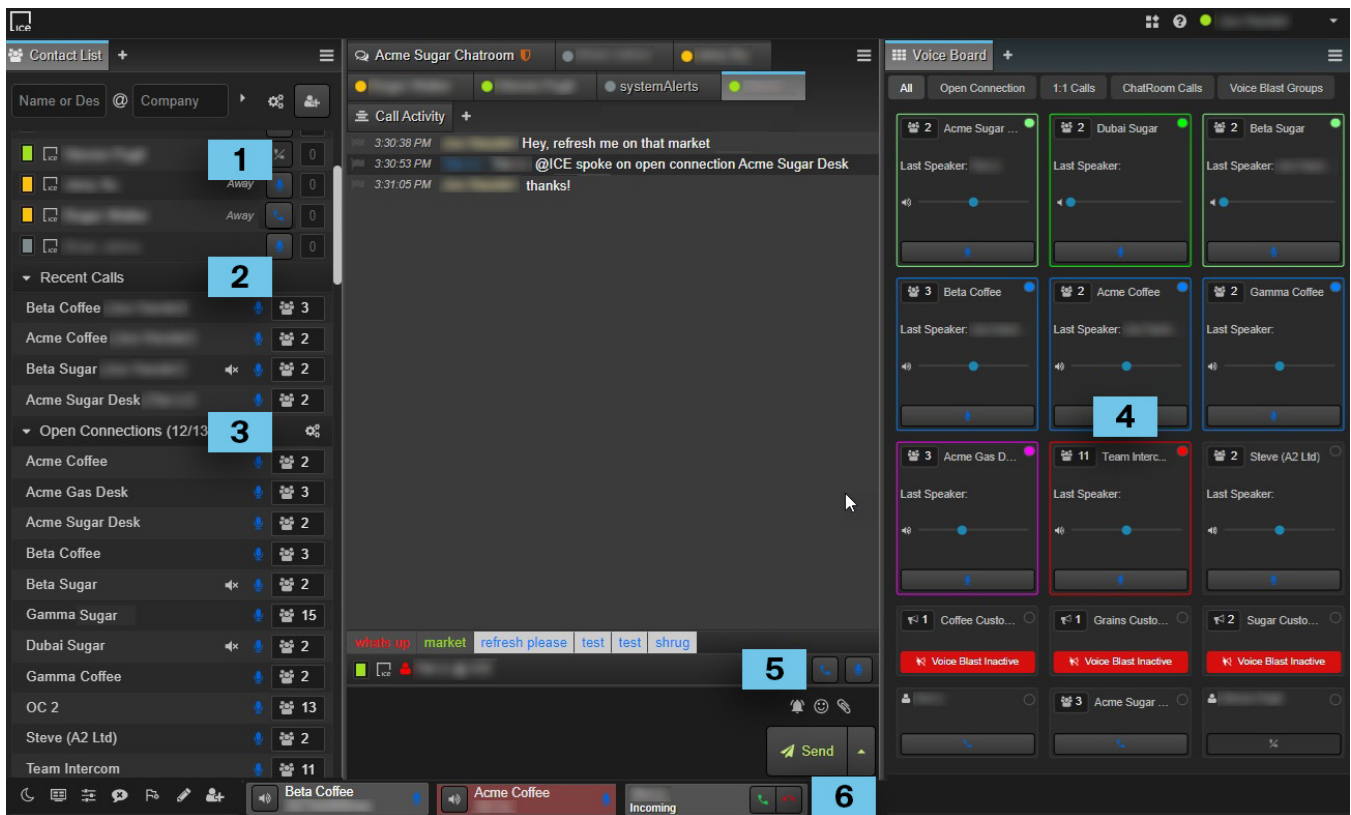
Instantly start a voice call from any ICE Chat chatroom or Chat tab. Click on a single button to setup a call for all users in the room.



Compliance

ICE Voice supports full audio recording with configurable retention by the client. Review audio logs directly in ICE Chat or in our Admin Compliance Portal. Chat and voice logs can be integrated into a single record of communication.

* Product is subject to change. Activities may or may not result in the delivery of products or features.



1. Contact list – Open connection and ring down call icons are automatically added to your contact list
2. Recent calls group – Contacts who speak on ICE Voice will be dynamically added to this group. The number of contacts displayed in the group can be changed in ICE voice preferences.
3. Open connections group – This group shows all open connections. Click to talk or right click to mute, suspend, edit or add the open connection to the voice board.
4. Voice board – Add frequently used contacts, chat rooms, voice blast, or open connections to a voice board.
5. Call icons are added to chat status bar. Press the phone icon to call only that contact. Press the mic icon to open your mic to the contact’s associated open connection.
6. Call status bar – Call notifications are added to the ICE Chat status bar for live calls and pending call notifications. Click to talk back on an open connection, mute a call or join a chatroom or ringdown call. Chips will disappear as calls end. The status bar will light up when you have an open mic to an open connection.

ICE Voice: Community and market participants

With the ability to create smaller groups for direct outreach and collaboration, ICE Voice enables market players to participate in the communities across key asset classes, geographical regions or workflows.

Join today to discover how your peers are enhancing their collaboration via ICE Voice.



For more information: ice.com

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